



Don't just talk... *Connect!*

Virtel Voice Emergency 911 Registration Form

The undersigned understands that Virtel Voice can only provide 911 services in certain locations, and that Virtel Voice must suspend all service should the device be physically relocated to an address where Virtel Voice can not provide 911 services.

The street address listed below is the Registered Location and is the address that will be reported to the 911 system. The VoIP subscriber, and only the subscriber, has the absolute duty and right to notify Virtel Voice of any change in the Registered Location.

The undersigned further understands that the 911 service provided by Virtel Voice is limited by comparison to traditional E911 telephone service. VoIP calls travel over the Internet and can be slowed in cases where there is a broadband connection failure, degradation of bandwidth or the Internet in general, denial of service attacks, worms, hackers, other cyber attacks, viruses or any other known or unknown conditions that interfere with the speed or capacity of the Internet or the subscriber's ISP service, loss of electrical power at the Registered Location, or delays that may occur in making a Registered Location available in the ALL database. Virtel Voice VoIP calls may not be routed over a dedicated 911 network. VoIP calls may not be routed to the correct 911 Center and / or may not be answered with the same priority as other 911 calls. Caller information (phone number and address) may not be displayed for the 911 Center for VoIP.

Virtel Voice 911 service will not work if the subscriber's service is suspended for lack of payment or a breach of Virtel Voice's terms and conditions of use, or if the VoIP device is damaged or becomes defective.

Business Name: _____

Address: _____ **City:** _____ **State:** _____

Zip Code: _____ **County:** _____ **Township:** _____

List telephone numbers at this address: _____

Signature: _____

Printed name: _____

Date: _____

888-714-8224

527 N. Franklin St., Frankenmuth, MI 48734